



Facility Visitation Regulations

“No Patient Left Alone”

Policy: Bella Vida Care Group LLC will follow the CDC and AHCA guidelines to ensure that residents’ rights are being respected and ensured while appropriate safety measures are being followed when residents are receiving visitors.

Procedure:

1. Visitors who are presenting symptoms of a communicable disease will be screened to check their temperature.
2. Any visitor, who is not an essential caregiver visitor, that has a fever of 100 or higher, or any other symptom, will be asked to visit at a time when they no longer have these symptoms. This does not apply to essential caregivers.
3. The visitor will adhere to source control measures and hand hygiene practices while in a healthcare facility as part of the facility’s infection control policy.
4. Visitors will be asked to follow the visual alerts posted by the facility at the point of entrance demonstrating proper hand hygiene and source control.
5. Visitors will be informed if there are any cases of positive residents of a communicable disease in the facility and if residents are being quarantined.
6. If the visitor is seeing a resident who has been identified as having a communicable disease, the visit should take place in the resident’s room and the visitor should wear PPE. The facility will not provide visitor with PPE when visiting the facility. All essential caregivers will be notified of this prior to their visit.
 - Consensual physical contact is allowed between a resident and their visitor.
 - All PPE must be removed before the visitor leaves the patient’s room.
 - Visitors are encouraged to use hand sanitizers located throughout the facility.
7. Visitors will not be required to submit any proof of vaccination or immunization.
8. A resident may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver.
9. The facility will not place any restriction on the length of time of the visit or the number of guests visiting.
10. The essential caregiver is not required to provide necessary care to a resident while visiting the resident.
11. The facility will allow in-person visitation in all of the following circumstances, unless the resident objects:
 - End of life situation

- A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
 - The resident, client, or patient is making one or more major medical decisions.
 - The resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
 - A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 - A resident who used to talk and interact with others is seldom speaking.
12. The facility may suspend in-person visitation of a specific visitor if the visitor violated the provider's policies and procedures.
13. The administration or designee will be responsible for staff adherence to visitation policies and procedures.